

| <b>DISPOSAL OF COMPLAINTS IN JULY-2023</b> |                |                |              |
|--|----------------|----------------|--------------|
| <b>LOK</b>                                 | <b>UPLOK-1</b> | <b>UPLOK-2</b> | <b>TOTAL</b> |
| 109  | 79             | 110            | 298          |